

Version 1

25th August 2026

Fraud Awareness

Protecting Yourself When Dealing With Vital Electronics Ltd

How to spot impersonation attempts and verify genuine communications from us.

VITAL
ELECTRONICS

The Issue

Vital Electronics is often impersonated by fraudsters

Safe Domains

We only use these domains

Primary Domain

@vital.global

Secondary Domains

@vital-electronics.co.uk

@vital-electronics.com



**These are our only email domains,
we will never contact you from any
other email address**

Known Fraudulent Domains

@vital-global.uk
@vital-electronic.com
@vital-electronic.co.uk

How the Scam Works

The 4 main tactics used by fraudsters



Unsolicited excess/spot stock offers from lookalike domains



Emails using real names of our directors and sales team



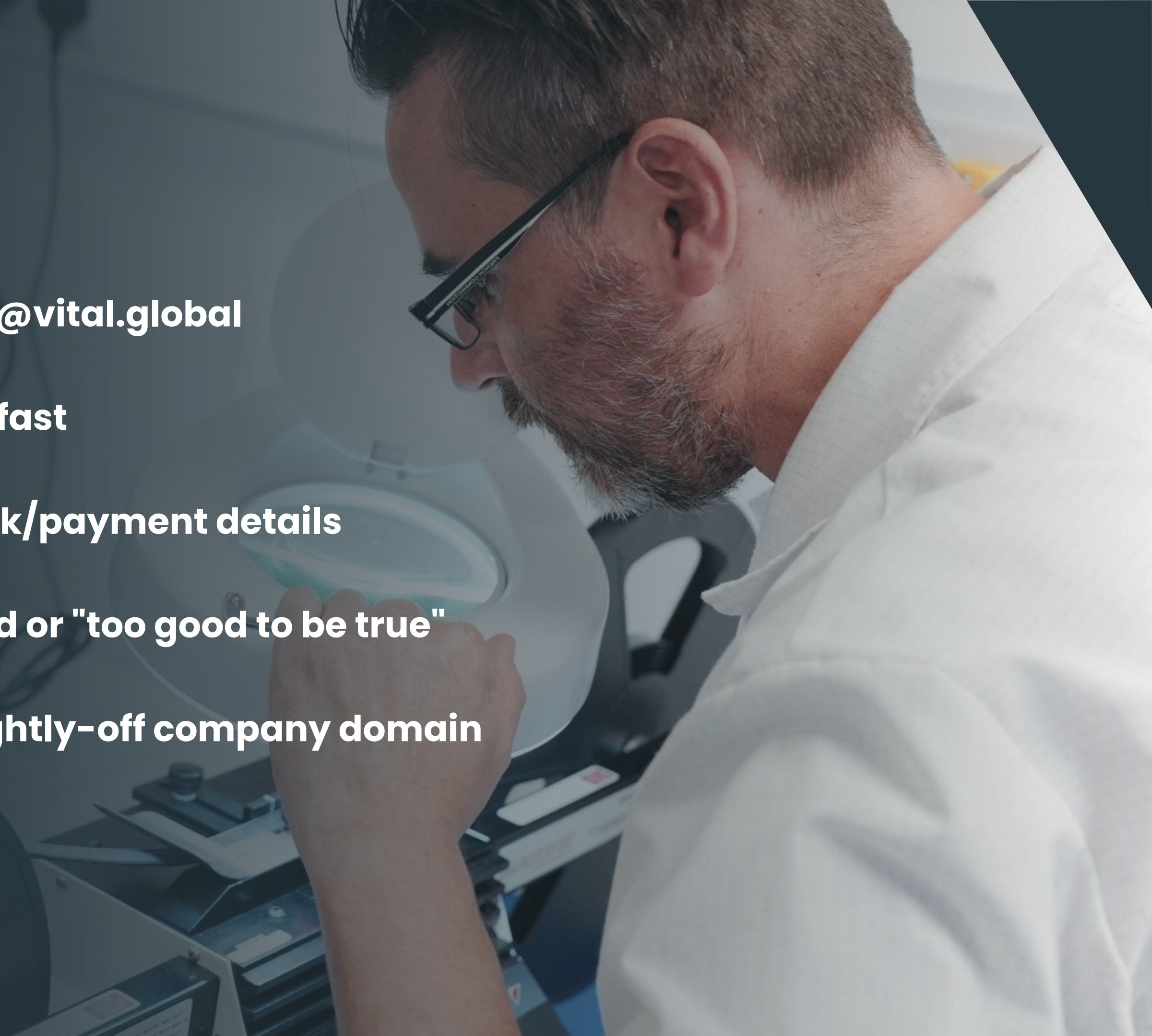
Requests to change remittance and bank details



Fake quotes or stock lists – sometimes with our genuine disclaimer and registered office copied on to look authentic

Red Flags Checklist

- 🚩 **Email domain isn't exactly @vital.global**
- 🚩 **Urgency or pressure to act fast**
- 🚩 **Any request to change bank/payment details**
- 🚩 **Offer seems unusually good or "too good to be true"**
- 🚩 **Sent from a personal or slightly-off company domain**



Our Golden Rule on Payments

**Our bank details NEVER
change by email**

Any request to change remittance details must be verified by phone using the number on our official website – **not a number in the email.** Genuine staff will never object to a verification call.

What To Do

Who to Contact

- **If you receive a suspicious email: don't click, don't reply, don't pay**
- **Verify directly via +44 (0) 1462 654 727 or contact@vital.global**
- **Report it to us so we can warn other customers**
- **When in doubt, call us – we'd always rather confirm than have you lose money.**



www.vital.global | +44 (0) 1462 654 727 | contact@vital.global